



LAKE ARROWHEAD

Resort and Spa

AUTOGRAPH COLLECTION[®]
HOTELS

~Pet Guidelines and Etiquette~

- _____ You will be charged a \$50.00 nightly pet room rate (per pet) for each night of your stay. As well as a nonrefundable \$150 cleaning fee.
- _____ Please do not leave your pet unattended in your vehicle or alone in your guestroom for any length of time.
- _____ Your pet should be fully trained. You are responsible for your pet at all times and are expected to supervise your pet; balconies are not used as litter areas.
- _____ You should arrange a suitable time for the housekeeping staff to service your room each day between the hours of 9 a.m. and 1 p.m. During that time, your pet should be with you, either in the room or outside having fun.
- _____ You are responsible for the daily maintenance, cleaning and care of your pet. You should have suitable materials to promptly clean up after your pet, for your convenience we have pet waste poles on property.
- _____ Please report any “accident” that might occur in the hallways, public areas or your room, so that our staff may attend to it right away.
- _____ Your pet must be leashed at all times outside of your guestroom; upon your arrival, in elevators, hallways and all other areas of the resort where pets are allowed.
- _____ Please be considerate of other resort guest by walking your pet in the parking lot, on the beach or along lakeside walkways. Your pet is not allowed on the grass near the lobby or on the event lawn near the outdoor swimming pool. Your pet is also not allowed in any food and beverage areas, the spa, meeting rooms or outdoor pool area. These exclusions do not apply to service animals under the ADA Requirements.
- _____ Any disturbance, such as barking, must cease immediately to ensure that other guests are not inconvenienced. Should your pet become the unlikely subject of another guest’s complaint, you will likely be asked to have a sitter with your pet at all times or to board it elsewhere. If multiple complaints continue, you are subject to a noise disturbance fee of \$50.
- _____ You are responsible for any property damage and/or personal injury caused by your pet. You agree to indemnify and hold harmless the Resort, its owners and its operators from any claim, demand or judgment associated with any damages attributable to your pet. The Resort reserves the right to charge your account to commensurate with the estimated cost of such damages.